

Warranty Service Form

Gripknife warrants to the original owner when purchased directly from Gripknife.com, or from authorized dealers, that Gripknife will be free from defects in materials and craftsmanship. Gripknife will, without charge, repair or replace at our (Gripknife's) option, any knife purchased from Gripknife.com, or an authorized dealer, and returned for warranty work by its original owner that is found to be defective by Gripknife.

The Gripknife Lifetime Warranty only applies to genuine Gripknife products purchased from Gripknife.com, or authorized Gripknife dealers. Gripknife or Gripknife parts purchased on the internet through discount websites, mail order outlets, or through any other unauthorized source, and Gripknife or Gripknife parts which are determined by Gripknife to be counterfeit (see Counterfeit Goods Notice below), are not entitled to our Warranty coverage.

Any Gripknife or Gripknife part that is modified from its original factory condition will void the Gripknife Lifetime Warranty of Gripknife. Gripknife is not responsible for parts or treatments added to or removed from the Gripknife and/or the Gripknife's parts, or for Gripknife and/or Gripknife parts that are otherwise modified in any way, as these may cause the Gripknife and/or its parts to function differently (and potentially less safely) than originally designed and intended.

We ask that you fill out the following information, and then sign the Counterfeit Acknowledgement and the Gripknife Acknowledgement forms and send them with your Gripknife with a description of the problem, so that we can service and safely return your Gripknife to you in a timely manner. The Gripknife owner must safely ship their Gripknife via UPS or FedEx—shipping must be prepaid and insured.

It is important that any Gripknife returned for Warranty Service or Refund must be shipped via UPS or FedEx and include a signed copy of this [Warranty Service](#) form, the [Counterfeit Goods Acknowledgment](#) form (page 2), and the [Gripknife Acknowledgment](#) form (page 3)—no exceptions will be made!

Please fill out the following information and include with your knife to insure its safe return.
(Please print clearly)

Name: _____

Gripknife Account# or User Name: _____

Model(s): _____

Address: _____

City, State, Zip: _____

Best Phone Number: _____

Email Address: _____

If you have noticed any issues or have any repair requests, please list them below. Blades are \$75.

Credit card (Visa, MasterCard, American Express & Discover)

Card number: _____

Card Expiration Date: _____

Security Code: _____

Amount: _____

Unless it was a defective product, Gripknife will not be responsible to pay for return shipping costs. If the repair is not going to be covered under Warranty, you will be notified of costs, for your approval, prior to your card being charged.

COUNTERFEIT GOODS ACKNOWLEDGEMENT FORM

By signing this Counterfeit Goods Acknowledgement and by sending in your knife for repair, you agree to the following:

(a) If a Gripknife is returned for warranty work and is found to be an actual or suspected counterfeit or replica item, or contain actual or suspected counterfeit parts, Gripknife shall have the right to impound the knife for further investigation of its authenticity. Gripknife shall not be liable to you, or anyone else, for payment of the price of any suspected counterfeit Gripknife or Gripknife parts under investigation. If Gripknife, in its sole discretion, determines that the Gripknife you returned for repairs is or has parts that are a counterfeit, Gripknife has the right to permanently impound and/or destroy the Gripknife and parts. Fake Gripknife and Gripknife parts that are determined to be counterfeit will not be returned to you.

(b) Gripknife shall have the right to conduct destructive examinations to verify the authenticity of any Gripknife or Gripknife parts that Gripknife receives which it suspects to be counterfeit. Gripknife shall not be liable to you, or anyone else, for the price of any Gripknife or Gripknife parts destroyed by examination if it is later found to be a counterfeit.

(c) Gripknife's investigation may include the participation of third parties or governmental investigative agencies as required by law. By sending in your Gripknife or Gripknife parts for repair, you agree to cooperate in good faith with any investigation conducted by Gripknife, third parties, and/or governmental agencies, including, but not limited to, cooperating with investigations to identify the seller or source of the counterfeit goods by providing the name, location, and other identifying information about the seller.

Name: _____

Date: _____

Gripknife Acknowledgement Form

By placing an order for Gripknife, you agree that you meet any or all of the following criteria established by Federal law:

Federal law prohibits shipment of certain knives across state lines, with the following exceptions:

1. to civilian or Armed Forces supply or procurement officers and employees of the Federal Government ordering, procuring, or purchasing such knives in connection with the activities of the Federal Government;
2. an active Armed Forces member or employee acting in the performance of his or her duty;
3. to supply or procurement officers of the National Guard, the Air National Guard, or militia of a State, Territory or the District of Columbia ordering, procuring, or purchasing such knives in the connection with the activities of such organization;
4. to supply or procurement officers or employees of the municipal government of the District of Columbia or the government of an State or Territory, or any county, city or other political subdivision of a State or Territory;
5. to manufacturers of such knives or bona fide dealers therein in connection with any shipment made pursuant of an order from any person designated in paragraphs 1, 2, 3 and 4.

Gripknife, LLC, will not sell its product to any customer unless such sale is made in compliance with one or more of the above conditions. The buyer recognizes and acknowledges that it is his or her responsibility as the owner, buyer to ascertain and obey all applicable laws (local, state, federal and international) in regard to the possession or purchase of Gripknife.

I hereby represent and certify that my purchase or ownership knives from Gripknife, LLC, meets one or more of the criteria set forth above and agree to use these knives in connection of duties as described above in sections 1, 2, 3, 4 and 5.

Signature of Customer/Owner: _____

Date: _____